https://onionlakehealth.org/careers/10-support-worker/

(10) Support Worker

Hiring organization
OLHBI

Date posted
02/10/2026

Description

The Support Worker, under the direction of the Coordinator, is responsible for helping individuals, families
and the community in times of personal crisis as well as for cases of crisis prevention and education. The Support Worker
will provide support and resources to help mitigate the effects of crisis situations including but not limited to; family
violence, police interventions, and drug and alcohol-related issues. This role requires the Support Worker to create accurate
and detailed records and case notes as well as develop and maintain sustainable relationships with other professionals in
the community.

Responsibilities

• Provide intake and immediate support to individuals experiencing crisis and trauma.
• Understand and respond to a variety of situations and conditions, tailoring responses appropriately.
• Interview clients to assess the situation and determine the types and level of services required. Interviews may be
conducted individually, in families and/or in group settings.
• Aid in the development of continued treatment and safety plans.
• Attend programming with clients as a support and a community representative.
• Assist clients in locating and accessing required services in the community.
• Act as a resource for community and continued support programs, providing accurate information as required.
• Maintains current knowledge of drug and food allergies and sensitivities of each client.
• Direct individuals and families to available social services and resources within the community to assist with the
resolution of social and personal problems.
• Assist with programming and education to clients, client families and significant others.
• Review client information files on a regular basis to keep up to date with any changes.
• Maintain sustainable working relationships with community agencies, schools, law enforcement and courts.
• Act as an advocate for client groups within the community.
• Attend scheduled department staff meetings and in-service programs.
• Adhere to and work within all organizational, federal and provincial guidelines and standards.
• Maintain professional and healthy boundaries with clients.
• Other duties shall be assigned as required.

Qualifications

• Training in Addictions, Mental Health, or Social Work; or combination of experience and training.
• Ability to maintain a high level of confidentiality in all interactions.

• Experience working with vulnerable populations, such as those experiencing homelessness, mental illness,
addiction, or trauma.
• Experience working in a First Nations Community.
• Strong Understanding and Knowledge of First Nations Culture, History, Traditions, Practices and Ceremony.
• Advanced communication skills required, both written and oral.
• Demonstrated ability to interact with people in a sensitive and professional manner at all times.
• Good organizational, time management and prioritizing skills.
• Ability to handle high-pressure situations, emotional crises, and aggressive behavior.
• Ability to be a positive role model and build therapeutic, trusting relationships.
• Class 5 Drivers License and Clear Drivers Abstract.
• Clear Criminal Record Check and Vulnerable Sector Check.

Contacts

DEADLINE DATE: October 23, 2026

Only qualified applicants will be contacted for an interview.
Interested applicants, who meet the qualifications as listed above, must submit:

1. Cover letter
2. Current resume with dates specified
3. LIST of three current references with phone numbers
4. Vulnerable Sector Check/Clear Criminal Record Check
5. Drivers Abstract

Attention to:

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